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*Fig. 1a*

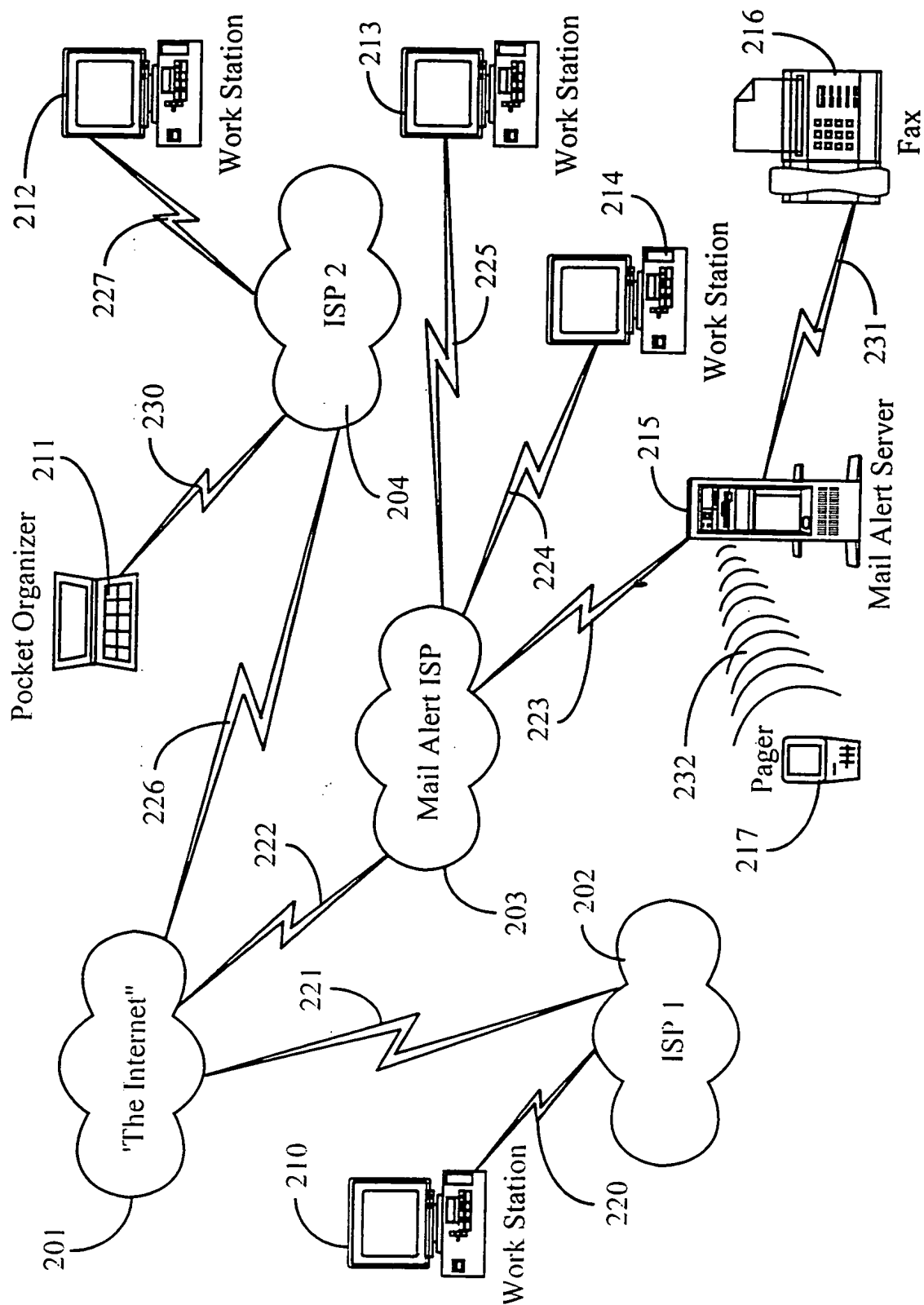
*Fig. 1a*

```

136      MailCopy :: GetCustomer() :: FindMatchAlertCriteria( MailCopy,
AlertTable )
137
138  task Send Alerts is
139      forever
140          if not AlertTable :: isEmpty() then
141              AlertTable :: currentRecord :: SendAlert()
142              AlertTable :: currentRecord :: delete
143
144  task MailAlert Auto Attendant is
145      forever
146          Wait For Customer Call
147          Request Parameters( Customer Id, Alert Id,Fax/Mail )
148          if Fax then FaxBackList :: AddFaxBackRecord( CustomerId, AlertId )
149          if Mail then Forward (CustomerId, AlertId, AltMailAdd )
150
151
152
153
154
155  task MailAlert Fax Back Server is
156      forever
157          if not FaxBackList :: isEmpty() then
158              FaxBackList :: FirstRecord() :: GenerateFax()

```

*Fig. 1b*



**Fig. 2**